

Provider Forum
Albemarle Mental Health
January 11, 2010
Edgewood Board Room
1411 Parkview Drive
Elizabeth City, NC 27909
1:00 – 4:00 p.m.

1. Introductions/Welcome – Bland Baker

2. Community Support – Nancy Cleghorn
 - a. Will be talking about this every month until all transitioned.
 - b. Reminded to password protect transition spreadsheet and send to Debbie Lambert on the 1st and 15th of each month.
 - c. Please track numbers and update numbers on report.
 - d. Please do not project transition date. Use actual transition date.
 - e. Note what type of supports consumer went to and date.
 - f. If you have consumers that are transitioning just case management component then note on spreadsheet so we will understand that they transitioned from community support to case management.
 - g. If you notice gaps and needs, please communicate them to your contact.
 - h. Thanks for working collaboratively.
 - i. If agency is closing send information to Becky Smith 30 days prior in writing.

Level III Transition Update

- a. Talked about letter from the Division talking about SOC and how they represent the LME.
 1. Make sure your staff understands when to invite SOC to teams.
- b. SOC also staff cases with clinical backup.
- c. SOC staff sign discharge plans as proof of collaborating.
- d. 222 Youth in Level III down to 86.
- e. 14 Youth in Level IV down to 6.
- f. 25 New admissions since September 1st.
- g. Level III Bed availability has slightly decreased.
- h. If Level III provider and it looks like you might be closing, call SOC coordinator to ensure appropriate transition for consumers.
- i. No child will leave if there are no services for them to go to.
- j. Independent Psychiatric Assessment needed for Level III is good for 90 days independent of the residential provider. (This is not in writing from DMA)
- k. Please help front line employees understand Implementation Updates. Still finding QPs in child family meetings that do not understand updates.

- I. Please communicate any special cases to your SOC coordinators.
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3. Presentation: Case Works Web – Dave Abrams and Nash Roberts

 4. DD Start Presentation – Lisa Wolfe
 - a. State funded service supported through the Division.
 - b. RHA has contract for East and West and Easter Seals has contract for Central.
 - c. START acronym - Systemic Therapeutic Respite and Treatment
 - d. Philosophy is that whole is greater than its parts.
 - e. Do not replace any other services. Only support to existing team.
 - f. Explained how teams are set up and funded.

 5. Record Retention – Bland Baker
 - a. Required to have record retention plan for records even if you close.
 - b. Required to report this plan to the LME to Shirley Harrell.
 1. Must include how you will retain and who will be contact person.
 2. Must end list
 3. Must know where they are stored such as what box they are in.
 4. Each population is different regarding timeframes.
 5. Criteria listed in handout.

 6. Direct Deposit – Bland Baker
 1. No more paper checks.
 2. Everyone must be signed up for Direct Deposit.
 3. Forms available at meeting.

 7. Implementation Update #66 – Bland Baker
 - a. Introductory PCP needs to be used by clinical home only if consumer is brand new and has never had services before or if they have been discharged from ALL mental health services for at least 60 days.
 - b. CABHA
 1. There is some confusion about what is continuum of services. It has to be within the continuum for that particular population. You cannot mix unless you meet CABHA for both populations.
 2. Questions regarding Medical Director.

- a. It can be a board eligible/ board certified Psychiatrist.
 - b. Doctor needs to be ASAM certified for Substance Abuse services.
8. Target Pop Update- Bland Baker
- a. Those who are requesting authorizations are getting denials due to the target pops.
 - b. Do not trust something that you get from another agency but look at the diagnosis to see if it fits.
 - c. Utilization Management department is trying to work with providers to make sure that you get the right target pop.
9. IRIS Update – Bland Baker
- a. Announced that Webinar will take place January 22, 2010 at the College of the Albemarle. More information to be posted on the ECBH website and in the weekly Provider Alerts.
10. Questions and Answers
11. The next Meeting will be February 23, 2010 at 1:00 at the Edgewood Board Room in Elizabeth City.

Approved by: Bland Baker

Date: January 15, 2010

Recorded by: Stefanie Horton